



SecurityMetrics

# PCI DSS Training

Your business is only as secure as its weakest link. Get comprehensive Payment Card Industry (PCI) Data Security Standard (DSS) training for your employees to help them avoid situations that may lead to data breach.

## PCI DSS Trainings

SecurityMetrics provides three specific PCI training courses depending on your organization's needs.

### PCI Security Standards for IT and Back Office:

- Introduction
- The PCI security standard
- Common fraudulent practices
- Payment card security features
- Identifying card security features
- Protecting cardholder data at work
- PCI DSS requirements
- Retention, access, and distribution
- Working with vendors
- Reporting an incident
- Knowledge check
- Summary

### PCI Security Standards on the Phone and Online Training Course Outline:

- Introduction
- The PCI security standard

- Common fraudulent practices
- Payment card security features
- Identifying card security features
- Processing payment card transactions
- Protecting cardholder data at work
- Reporting an incident
- Knowledge check
- Summary

## A Higher Standard of Service

SecurityMetrics makes it a priority to ensure customer satisfaction.

- We have been awarded prestigious Stevie® Awards for sales and customer service
- We have many tools available to assist you in the data security and compliance process
- With expertise in PCI DSS assessments, HIPAA assessments, and data security, we hold a myriad of credentials and can help secure your data
- We offer simple and straightforward pricing with a single bid that won't change.
- To keep communication lines open and eliminate confusion, SecurityMetrics assigns a single point of contact for each project.

## PCI Security Standards at the Point of Sale Training Course Outline:

- Introduction
- The PCI security standard
- Common fraudulent practices
- Payment card security features
- Identifying card security features
- Processing payment card transactions in person
- Responding to payment card fraud
- Protecting cardholder data at the point of sale
- Reporting an incident
- Knowledge check
- Summary

### Tailored Guidance

Every business has different needs. Our PCI DSS Training makes it easy for you to customize instruction exclusively for your business and its unique group of employees.

### Up-to-date Content

Just as your organization's business practices must be kept up-to-date to efficiently assist customers, employees must be trained on current security issues and solutions to effectively secure your organization.

### Real Life Examples and Applications

Our trainings provide palpable examples, applications, and stories that your employees can relate to and learn from.

### High Engagement and Interaction

Most employees don't look forward to a full day of training. Our trainings were created to be highly engaging and interactive to increase the level of retention and organization-wide application.

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Every card-processing environment is unique. SecurityMetrics has different training courses to educate and train employees specifically on the way they interact with card data.

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### Training Completion Management

It's important to know which employees have completed their training, and when. SecurityMetrics PCI DSS Training allows you to easily monitor training completion and deadlines.

### Comprehensive Trainings

SecurityMetrics provides security training that takes you beyond PCI DSS compliance. Other training courses include HIPAA Security and Privacy, Responsible Use of Social Media in Healthcare, Security Awareness, and Security Basics.

### About SecurityMetrics

SecurityMetrics is a global leader in data security and compliance that enables businesses of all sizes to comply with financial, government, and healthcare mandates. Since its founding date, the company has helped over 1 million organizations protect their network infrastructure and data communications from theft and compromise with exceptional value to customers worldwide. Among other services, SecurityMetrics offers HIPAA assessments, PCI audits, penetration tests, security consulting, data discovery, and forensic analysis.